

MINUTES

April 20, 2006 Meeting Income Maintenance Advisory Committee Division of Health Care Financing Department of Health and Family Services

County Attendees: Jackie Bennett, Racine Co.; Lynn Brenner, Calumet Co.; Sheila Drays, Dodge Co.; Joanne Faber, Washington Co.; Tim Gessler, Winnebago Co.; Liz Green, Dane Co.; Jane Huebsch, Marathon Co.; Ed Kamin, Kenosha Co.; Doreen Lang, Wood Co.; Bob Macaux, Florence Co.; Chris Machamer, Waupaca Co.; Elizabeth McDowell, Stockbridge Munsee Tribe; John Rathman, Outagamie Co.; Amy Roland, Outagamie Co.; Shirley Ross, LaCrosse Co.; Sue Schmitz, Waukesha Co.; Cindy Sutton, Rock Co.

State Attendees: Autumn Arnold, DHFS/BEM; Gail Chapman, DHFS/OSF; Mary Claridge, DHFS/OSF; Curtis Cunningham, DHFS/BEM; Janet Even, DHFS/BEM; Theresa Fosbinder, DHFS/BEM; John Haine, DHFS/BEM; Jim Jones, DHFS/BEM; Mike McKenzie, DHFS/BEM; Amy Mendel-Clemens, DHFS/BEM; Jodi Ross, DHFS/BEM; Joanne Simpson, DHFS/BEM

Administrative Items

- March meeting minutes were approved with no changes.
- The May IMAC meeting has been moved to May 25, and will be held in the ballroom at the Dane County Job Center.

Sub-Committee Updates

1. IT

This sub-committee has been focusing on ACCESS 4.0 and CWW 2.0 for the last few months. ACCESS 4.0 will allow for online applications to agencies. While CWW 2.0 includes changes to accommodate the online applications, as well as mail in applications.

Next steps for this sub-committee include; CARES notice redesigns, BadgerCare Plus, linking ECF and CWW, and more ACCESS changes.

2. Training and Technical Assistance

[View attached TATA handout.](#)

Theresa Fosbinder reminded all agencies that the IM Training Call Center can be used for any and all technical or training questions whether large or small, and agencies are encouraged to use it. Training Call Center staff is available from 8 am to 4 pm every business day, 608-261-6872 option 2.

3. Fraud

This is a new Ad-hoc committee formed from the Workload and Finance Sub-Committee. The members are a mix of state and local staff representing fiscal, policy, workers, etc. This group has met twice since February. The first meeting was an overview of the fraud program as it is now and its history. At the second meeting they discussed issues with the current fraud model, models from other states, and ideas for a new model. The next few meetings will focus on which of the model ideas will work best for Wisconsin IM and ideas on how to support that model.

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ACCESS/CARES Worker Web Demo

[View attached PowerPoint Presentation.](#)

It was asked how the date stamp for online applications will work for end of business hours and holidays. Autumn Arnold explained that until 4:30 pm on weekdays, online applications will be date stamped for the current day. Any applications coming in after 4:30 or on non-business days will be stamped for the following business day.

It was suggested that the Alien Registration number be collected in the ACCESS application. Workers receiving applications without this information have to “dummy up” the ANAR screen to get CWW to send a request for the correct information.

The question was raised of waiving the face-to-face interviews for FS. DHFS will look into whether we can get a federal waiver for that requirement.

FS Payment Accuracy Update

[View attached error rates per agency.](#)

[View attached FS payment error rate actual vs. estimates.](#)

2nd Party Review Update

The second party review process was implemented in March. However, the April sample did not contain certain fixes needed to make it fully functioning. These fixes have been added and will be included in the May sample.

It was clarified that errors by worker are assigned to the worker who confirms the case.

Agency Scorecard

Due to the information that is contained in the scorecards, it will not be on the EM pages of the web. DHFS will house this on a secure site that requires a password and login to view it. An Admin Memo, set for release in mid-May, is being drafted for agencies explaining how to get access. The ultimate goal is to get this behind WAMS so agencies can use their WAMS id and password to view it.

BadgerCare Plus Update

The BC+ advisory committee is still discussing most of the details around this program change. Questions on policy and specifics have not been discussed yet. DHFS will continue to update local agencies as this progresses.

Child Support Meeting on April 27

A meeting has been scheduled for DHFS, DWD, and local agencies. This meeting will be used to update everyone on changes being made and ideas to simplify program needs across departments.